SERVICE POLICY

The South Kingstown Public Library is a tax-supported public library serving the residents of South Kingstown. Complying with standards established by the Library of Rhode Island (LORI) and the American Library Association, the Library also provides service to other Rhode Island residents and visitors and to those residing outside of the state network.

REFERENCE SERVICE: Reference service is available during regular library hours. Staff responds to requests received in person, by telephone, in writing, and via e-mail.

RESEARCH AND REFERRAL SERVICES: Every effort is made to assist with research, time and sufficient staff permitting.

CIRCULATION SERVICE: Direct borrowing privileges are available to patrons holding valid Cooperating Libraries Automated Network (CLAN) cards. The Library complies with CLAN policies and procedures.

STATEWIDE NETWORK SERVICES: With the exception of new DVDs, some young adult CDs and juvenile computer software, all circulating materials are available for borrowing through CLAN HOLDS and through interlibrary loan, in compliance with LORI standards and the ALA Interlibrary Loan Code. Remote access to the Library's holdings is made possible through the library's membership in CLAN.

MEETING ROOMS: Meeting rooms are available at both the Peace Dale and Kingston Free Libraries. Please contact individual libraries for rules and regulations that govern the use of the meeting rooms.

RESERVES: Materials can be reserved in person, by telephone, and online from within the Library or from a remote location using the Library's website. Notification is by telephone or e-mail.

DISPLAYS AND EXHIBITS: The Library makes exhibit space available as described in the South Kingstown Public Library Exhibit and Display Policy adopted by the Board of Trustees in December 1994. Exhibitors must insure or assume responsibility for items exhibited.

PROGRAMS: The Library offers a variety of educational and cultural programs for patrons of all ages. Library programs are free and open to the public.